



# WEBNOS 2

# DEFIB SYSTEMS WEBNOS

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## Understanding Defibrillator Governance: WebNos and The Circuit

Defibrillators are essential life-saving devices, and proper governance ensures they remain operational and accessible when needed. This guide explains the roles of WebNos and The Circuit, how they differ, and what steps communities need to take to ensure their equipment is properly managed and registered. It is your responsibility to ensure you maintain and check your equipment using these systems.

### What Are WebNos and The Circuit?

#### WebNos

Managed by the Community Heartbeat Trust (CHT), WebNos is a comprehensive governance and support system designed to ensure the operational readiness and long-term management of defibrillators.

#### Key Features:

- Governance and Maintenance: Communities log regular checks to ensure defibrillators are working and compliant with insurance requirements.
- Problem Reporting: Allows users to report missing, damaged, or faulty equipment directly to CHT.
- Support Services: Facilitates requests for counselling, training records, and investigations into missing equipment.
- Telephone Box Registry: Maintains data for BT to ensure continuity of electricity supply to defibrillators installed in telephone boxes.
- Small Support Team: CHT's dedicated team helps communities resolve equipment issues and keep defibrillators operational.
- Important: WebNos does not directly share data with The Circuit or DefibFinder.

#### The Circuit

Managed by the British Heart Foundation (BHF), The Circuit is the national defibrillator network in the UK. It links defibrillator locations with ambulance services, enabling these life-saving devices to be quickly located during 999 calls.

#### Key Features:

- National Registration: Provides a central database of defibrillator locations for ambulance services across the UK.
- Emergency Access: Ensures ambulance services know where defibrillators are located and ready for deployment during emergencies.
- Streamlining Registrations: Overwrites historical CAD (Command and Dispatch) system registrations for consistency across regions.

Important: The Circuit is focused solely on location visibility and deployment in emergencies; it does not provide detailed governance or support services.



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### Why Is Registration Important?

To ensure your defibrillator is available to save lives in emergencies, it must be registered with the ambulance service through The Circuit. At the same time, governance systems like WebNos ensure the equipment remains functional and compliant with maintenance and insurance requirements.

Since 2009, the Community Heartbeat Trust has supported defibrillator governance across the UK. We pioneered systems like WebNos, and supported early registration with ambulance services.

In 2019, The Circuit was introduced by the British Heart Foundation as a centralised registry for 999 access and we have been working with the BHF team to help test and improve the system where possible.

As of 2025, all public-access defibrillators must be registered on The Circuit, regardless of ownership. While our WebNos system still supports governance, maintenance, and history tracking.

### **Our Updated Position**

In the past, for defibrillators under our Managed Solution programme, we registered your defibrillator on The Circuit on your behalf. However, we are now phasing out this model.

### **What we do now:**

- We will be sending all existing sites a CSN (Circuit Status Notification) requesting you register or confirm your site as live on Circuit
- We provide equipment, training, and lifetime governance tools via WebNos.
- We support communities by helping them understand the registration process.
- We no longer register sites on your behalf unless by exception or prior agreement.
- You will need to register your defibrillator on The Circuit:

<https://www.thecircuit.uk/>

If you have questions, we're here to guide you we've registered thousands of defibrillators and are experienced in supporting community teams with this process.

**Feature List and FAQ on next Page**



**IF YOU DO TAKE AN INDEPENDENT ACTION TO REGISTER ONTO CIRCUIT PLEASE ENSURE COMMUNITY HEARTBEAT KNOWS SO WE CAN MARK UP OUR SYSTEMS APPROPRIATELY AND TO PROTECT AGAINST DUPLICATION OR ERRORS.**



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FEATURE	WEBNOS™	CIRCUIT
Purpose	Governance, maintenance, and support system	National defibrillator registration system
Managed By	Community HeartBeat Trust	British Heart Foundation
System Focus	Comprehensive governance for long-term site management	Real-time visibility for emergency deployment for ambulance services
Problem Reporting	Yes, small support staff assist with issues	No
Maintenance Logs	Yes, for site checks, problems, training and other statuses	Yes. limited reporting to notify ambulance service off or on.
Support Services	Includes training records, issue resolution, BT Telephone box power records and more.	Limited to help registering defib only
Ambulance Service Use	Historically used by ambulance services for registrations and to verify data due to accuracy.	Primary system for 999 call deployments

## FAQ

### Why do we need to register on The Circuit if we're already on WebNos?

**A:** The Circuit is now the primary system for ambulance services to locate defibrillators during emergencies. Whilst WebNos was previously used for CAD registrations, to maintain consistency and eliminate ambiguity if you have not already you will now need register onto The Circuit. This will overwrite the original direct registration made by CHT or yourselves.

### Can I use both systems?

**A:** Yes and we would encourage you to do so as there are benefits to both.

### What happens if we don't register on The Circuit?

**A:** Without registration on The Circuit, ambulance services will not be able to locate your defibrillator during an emergency.



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## **Understanding Defibrillator Governance: WebNos and The Circuit**

### **FAQ**

**We are a Managed Solution, but someone already listed our site onto The Circuit, what now?**

**A:** If you are a Managed Solution scheme already registered on Circuit please continue to use both systems and log any deployments you are notified about onto WebNos for accurate record keeping.